

Repeat prescriptions

All your repeat medication will be shown on screen, you will be asked to tick what you require. If you have nominated a chemist, it will be ready to collect after 48 hours. Please note it takes 48 working hours to process each request:

Prescriptions requested on:	Collected at surgery or chemist
Monday	Wednesday after 2pm
Tuesday	Thursday after 2pm
Wednesday	Friday after 2pm
Thursday	Monday after 2pm
Friday & Weekend	Tuesday after 2pm



The details currently available online will continue to be updated; over the next 9 months details of allergies, vaccinations/immunisations together with a brief medical history will become populated on your online record. Please be patient as this information is not necessarily currently available to all but will be on a roll-out basis.

If you have any questions, please don't hesitate to speak to a member of the reception team who will be happy to assist you.



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A practice guide to Online Services



Information & Application Form

GP PARTNERS

*Dr Lee Wormley, Dr Nina Newton, Dr Peter Deveson,
Dr Imran Ahmad, Dr Komal Patel, Dr Charlie Tooke & Dr Nicola Kirby.*
We also have 3 part time female doctors: *Dr Nicola Hamilton, Dr Nada Sharif & Dr Ferhat Uddin*

You are now able to book routine appointments to see a GP and order repeat medication via the internet.

If you would like to use this service, each patient will need to complete a form. You will need to have an email address to use this service. Each patient will need to register. It is not recommended that patients under 16 years old are given internet access. Each patient over the age of 16 will need to complete a separate form and register with a unique email address. The same email address cannot be used by multiple patients, even from the same family. Any patient over the age of 16 can get the passwords and login details for themselves only; however, due to patient confidentiality passwords cannot be given to other family members i.e. a husband's passwords given to wife.

Once you have returned your form(s) to reception you will be issued with authorisation codes together with information on how to register. Once you register you will be able to choose your passwords and login details – these are not kept by the surgery and each patient will need to have a separate login and password.

Appointments

You will be able to book online for all routine 10 minute appointments

with your registered doctor as well as all routine appointments with our part time doctors Dr Tooke and Dr Hamilton (both female GP's). These appointments can be booked up to 6 weeks in advance. If there are no appointments shown, then this is because they have already been booked by other patients.

This service will only allow you to book routine doctor's appointments in advance. This service is not available for making

When you go into the appointments screen, it will show you what appointments you have booked already, regardless if they were booked on line or in the surgery. You can also cancel appointments on-line too.



I WOULD LIKE TO REGISTER FOR ONLINE SERVICES



Forename:.....

Surname:.....

Date of Birth:.....

Registered GP:.....

Email address:.....

Signature

Date.....

I wish to register for EPS Yes No

Please specify your preferred chemist.....

PLEASE NOTE:

Forms must be handed into reception and we ask you to wait while we obtain your passwords and authorisation codes – we are unable to process any forms that we receive in the post.

Forms can be taken away for patients to complete but they must be brought back in person along with a suitable form of identification such as a passport, driving licence or utility bill whereupon we will provide codes and access details.